

















__12

A. What's 10+5+1?

All Kid2Youth products are tested & international standards certified that we are confident to provide warranties 10 years, 5 years, 1 year for different parts.

B Warranties & services

- 1. Announcement of the defect to 「Kid2Youth」&「TCT Dynamic Workstation」Origin dealer.
- 2. Repair or replace same or similar products after defect is verified.
- 3. No expense . All costs will be bear by FKid2Youth | & FTCT Dynamic Workstation | If it is confirmed as defect.
- 4. Warranty does not apply without Kid2Youth Corporation authorized.
- 5. Parts replaced by the new, ownership at the same time changed to 「Kid2Youth」&TCT Dynamic Workstation」.
- 6. Products shall be adequately replaced if the defected ones are no longer produced.
- 7. Service works only provided by dealers & distributors authorized by Taiwan 「Kid2Youth」&「TCT Dynamic Workstation」

D. Warranty Exceptions

- 1. Warranties not cover man-made damages, natural disasters, climate (humid) & improper operation.
- 2. Warranties not cover damages caused by improper removal, self-repair.
- 3. Warranties not cover color difference, fading in normal situation. 4. Warranties not cover purchases of samples, exhibits and cross-out.
- 5. Warranties not cover used products buyers.
- 6. Warranties not cover products without warranty policy issued by dealers & distributor or agents of 「Kid2Youth」&「TCT Dynamic Workstation」
 9. Amendment right is reserved by 「Kid2Youth」&「TCT Dynamic Workstation」 at any time.

C. Assurance Coverage

10-year Warranty: STABILUS Germany made gas lift. (Detail refer to item C)

5-year Warranty: Main, auxiliary structures. (desk top, main body of chair, cabinet, hardware.(Detail refer to item C)

1-year Warranty: All consumables. (PU wheel, adjustable leg. Detail refer to item C)

E. Maintenance Guide

- 1. Careful study assembling instruction & operational manual is needed.
- 2. Randomly disassembling is forbidden. It will be operated by trained workers if unavoidable.
- 3. Regularly check and lubricate are strongly recommended.
- 4. Regularly adjust heights to smooth the gas lift system.
- 5. Regularly check screws, make sure all tightened.
- 6. Erosive cleaning agents & rough fabric are forbidden. Keeps products dry at all time.

Troubleshooting

Having trouble up and down the desktop?

- Check if any weight inclined to the side that makes the top not in good balance.
- Make sure if the desk is horizontal placed on the ground.
- Above mentioned not found, problem remained. Suggest to have all screws half-loosen. Tight them up one by one diagonally. Problem remained after tried all. Contact dealer or distributor for better solution.

Angle adjuster not in functioning?

- Pliers to clip where the top stuck
- . Oil lubricating to rule out the noise if any.

Having trouble up and down the desktop? after period of time.

- Check if any weight inclined to the side that makes the top not in good balance. Remove or place it on the center!
- Remove stuff from the desk. Hand pulling simultaneously, pull the wire control to lift up the desktop. Repeat it couple tims.